

# Blue Sky

FOSTERING



## YOUR GUIDE TO BLUE SKY FOSTERING

This guide is printed in English, if you would like it printed in another language, please ask someone to contact Katie on 07725 860490

Ky udhëzues është i printuar në anglisht, nëse dëshironi të shtypet në një gjuhë tjetër, ju lutemi kërkonj dikë të kontaktojë Katie në 07725 860490

دا لارښود په انگليسي ژبه چاپ شوی، که تاسو غواړئ چې په بله ژبه کې چاپ شي، مهرباني وکړئ له یو چا څخه وغواړئ چې کيټي سره په 07725 860490 اړیکه ونیسئ

Hướng dẫn này được in bằng tiếng Anh, nếu bạn muốn nó được in bằng ngôn ngữ khác, vui lòng nhờ người liên hệ với Katie theo số 07725 860490

Buku ieu dicitak dina basa Inggris, upami anjeun hoyong eta dicitak dina basa sejen, mangga menta batur pikeun ngahubungan Katie on 07725 860490

本指南以英文印刷，如果您想以其他语言印刷，请联系 Katie，电话：07725 860490

یہ گائیڈ انگریزی میں پرنٹ کیا گیا ہے، اگر آپ اسے کسی دوسری زبان میں پرنٹ کرنا چاہتے ہیں، تو براہ کرم کسی سے کیٹی سے 07725 860490 پر رابطہ کرنے کو کہیں۔





## **What you can expect from us...**

We asked some of the young people already living with Blue Sky foster carers, what you can expect from Blue Sky and this is what they said.. Blue Sky will..

- "Talk to you, your foster carer, your social workers and other important people in your life, to help keep you safe"
- "Visit and help your foster carer, so that they can help support you."
- "Listen to what you say and how you feel and help this message get through to other people."
- "Run events and activities for you to be involved in, so you can try some amazing new things."
- "Go to meetings you might have, to help you and your carers."

## What you can expect from your carers...

We asked some of the Blue Sky foster carers what you can expect from them and they said they will...

- "Listen to you, Blue Sky and your social worker to help keep you safe and meet your needs as an individual."
- "make sure your health is looked after by taking you to the doctors, dentist and opticians."
- "Go to meetings for you and with you to make sure your views are shared."
- "Respect your beliefs and heritage"
- "Help you to do new things so you can reach your potential"
- "Help you with your education and any out of school activities you want to do"



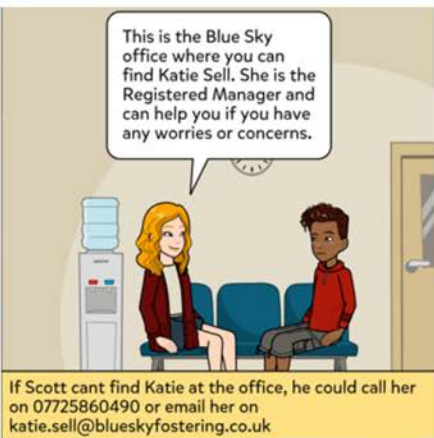
Scott has just moved in with a new family and isn't sure what to expect..



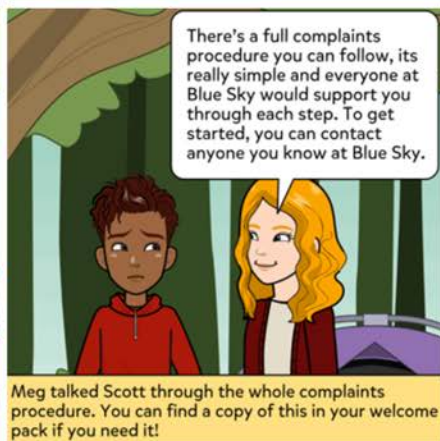
..He hasn't been with Blue Sky Fostering before and is feeling very nervous



Scott bumped into Meg, another Blue Sky Young Person

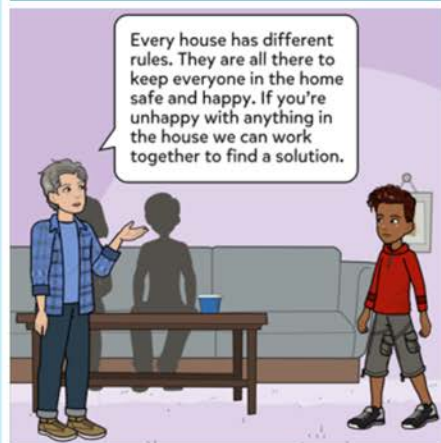


If Scott cant find Katie at the office, he could call her on 07725860490 or email her on [katie.sell@blueskyfostering.co.uk](mailto:katie.sell@blueskyfostering.co.uk)





Tim explained that Scott might not agree with the plan and that's okay, he can always talk to his carers, Social Worker or Blue Sky about anything he is unhappy with.





If, like Scott, you'd like someone to talk to, or you feel like something is wrong and you'd like to make a complaint, we can help!

This is Katie, the Registered Manager for Blue Sky Fostering! You can contact her any time if you need someone to speak to!

**Katie Sell**



**Email**

katie.sell@blueskyfostering.co.uk

**Call or Text**

**07725860490**



## Help at Hand

Help at Hand offers advice and representation for children in care, living away from home, working with social services and care leavers.

If you need assistance from Help at Hand please visit their website: <https://www.childrenscommissioner.gov.uk/help-at-hand/> or call on 0800 528 0731.

You have the right to complain about your foster cares if there is something you do not like about living with them or if you do not like the care you receive. On the next page, you can find our complaints procedure that was designed by young people living with Blue Sky carers. It tells you each step of how to complain. If you are not happy with any of these stages then you can contact Ofsted on 0300 123 1231 and they will get in contact with us.

## What if I'm unhappy or need to make a complaint?

At Blue Sky, we will always try to match you with a family that you will be happy with. Sometimes things don't always go smoothly and you may find yourself feeling unhappy.

If you are not happy with something to do with Blue Sky, you could try speaking with your carers and asking them to support you in sharing your views with us. If you are not happy with something to do with your carers, you might find it more comfortable to come to us directly. The important thing is that you are sharing your thoughts and feelings with the team around you.

If you'd like to speak with someone from Blue Sky to make a complaint, you can follow these steps:

- **Stage 1:** Get in touch! This could be with your social worker, Individual Worker or directly with Katie Sell 07725860490.
- **Stage 2:** We at Blue Sky will talk to everyone involved to try to sort out the problem.
- **Stage 3:** Blue Sky will keep in contact with you, and update you within 2 weeks to let you know what has been said and done. If you are happy with this, the process may stop here, if not you can carry on to the next stage.
- **Stage 4:** If you are not happy, Blue Sky will find an independent person who will have another 2 weeks to help you with your complaint.
- **Stage 5:** If you feel like the problem has still not been solved then Blue Sky will arrange a meeting for everyone involved within 7 days to try to solve the issues.
- **Stage 6:** If after this meeting you would like to take your complaint further, you can contact Ofsted on 03001231231



There are so many ways you can be part of Blue Sky if you'd like to be!

In every school holiday there will be an event organised by your local hub. This could be anything from a picnic to a theme park trip! All with the aim to get you out and about doing something fun and getting to know people.

We run special participation events every year too that are all designed and run by young people! It's a great way for everyone to be able to share their passions and feel heard at Blue Sky.

We support lots of charities too, so you will often find us doing fun runs, Tough Mudder Challenges and Ultra Walks to raise money for special causes!

At Blue Sky, we run the Duke of Edinburgh Award - a super fun way of giving back to our communities while developing new skills and interests.



This is Molly, the Participation Lead for Blue Sky! you can contact her any time if there is something you'd like to get involved in at Blue Sky or if you need an extra person to talk to!  
Email: [molly.lloyd@blueskyfostering.co.uk](mailto:molly.lloyd@blueskyfostering.co.uk)  
Call or Text: 07741313162

## Important Details

My Foster Carers' Names:

.....

My Foster Carers' Number:

.....

My Social Worker's Name:

.....

My Social Worker's Number:

.....

My IRO (Independent Reviewing Officer's) Name:

.....

My IRO's Number:

.....

My Blue Sky Social Worker's Name:

.....

My Blue Sky Social Worker's Number:

.....

## Useful Links!



**Katie Sell - Registered Manager at Blue Sky Fostering**  
katie.sell@blueskyfostering.co.uk 07725860490



**Molly Lloyd - Participation Lead at Blue Sky Fostering**  
molly.lloyd@blueskyfostering.co.uk 07741313162



**Dame Rachel De Souza - Children's Commissioner England** (works with the government to make sure young people's voices are heard!)  
02077838330,  
<https://www.childrenscommissioner.gov.uk/about-us/contact/>



**Sir Martyn Oliver - Chief Inspector for Ofsted** (Our governing body that ensures everyone is working in a safe way to help young people thrive!) 03001231231, [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk), or Clive House, 70 Petty France, London SW1H 9EX



Our website where you can find information to contact your local hub  
[www.blueskyfostering.co.uk](http://www.blueskyfostering.co.uk)

## Blue Sky Art Gallery!





This guide has been made in collaboration with Blue Sky young people.